

PRIVACY POLICY CLAUSE

1. Personal data protection.

In accordance with Organic Law 15/1999, of 13th December, on Personal Data Protection, CÁLIDA IBIZA S.A. hereby informs you that details provided on our website through the corresponding forms and emails received and which are considered personal data will be incorporated into files under the responsibility of CÁLIDA IBIZA S.A. for the purpose of managing the requested service, answering your query and/or processing your request.

Said files are registered with the Spanish Data Protection Agency in accordance with current legislation and the corresponding implementation regulations. Users guarantee and are in any case responsible for the truthfulness, accuracy, validity, authenticity, pertinence and non-excessiveness of the Personal Data provided and undertake to keep such duly updated.

In cases where it should be necessary to fill in a form and click on the send button to make a request, this shall necessarily imply that you have been informed and have expressly consented to the content of the clause attached to said form or accepted the privacy policy.

2. Data provided by third parties.

In the event that the request should include personal data provided by someone other than the person it may relate to, the user must inform said person of the provisions of the above paragraphs prior to the inclusion of said data. CÁLIDA IBIZA S.A. accepts no responsibility for any failure to comply with this requirement.

3. Data in relation to minors

The provision of data in relation to persons under fourteen years of age on this Website is not authorised. CÁLIDA IBIZA S.A. accepts no responsibility for any failure to comply with this requirement.

We encourage parents and legal guardians to take the appropriate measures to prevent children under fourteen years of age from looking at this Website without the appropriate permission.

4. Commercial communications via electronic means.

Communications sent via email or any other electronic means will be those required to manage your request only.

Nonetheless, they will be those expressly consented to or authorised by the recipients in accordance with Law 34/2002, of 11th July, on Information Society Services and e-Commerce, with the exception of the provisions of article 21.2 of the same Law, in the wording given by the First Final Provision of the new General Telecommunications Act.

In accordance with article 10 of Law 34/2002, of 11th July, on Information Society Services and e-Commerce, we hereby provide you with the company's identifying details.

Name: CÁLIDA IBIZA S.A.

Registered Address: CÁLIDA IBIZA S.A. C/ Paseo Juan Carlos I, nº 17, 07800 Ibiza, Illes Balears.

CIF A07059058

Registered in the Commercial Registry of the Balearic Islands, folio 89, volume 322, book 253, 3rd section, page 6068, entry no. 1.

5. Safety measures.

The party responsible for the file has adopted the legally required security levels for Personal Data protection and has installed all the technical means and measures available according to the current state of technology to avoid the loss, misuse, alteration, unauthorised access to and theft of the Personal Data provided.

6. Duty of confidentiality.

The employees of CÁLIDA IBIZA, S.A. and all those who handle the data in the name and on behalf thereof are bound by the duty of confidentiality. Notwithstanding the foregoing, users must be aware of the possibility of communications over the internet not being invulnerable.

7. Rights of the affected parties.

Users may access their rights of access, rectification, cancellation and opposition of the personal data according to the provisions of the Organic Law on Personal Data Protection (L.O. 15/1999) and R.D. 1720/2007 by sending a letter, with a copy of your National Identity Document (DNI) or passport attached, to the following postal address: CÁLIDA IBIZA S.A. C/ Paseo Juan Carlos I, nº 17, 07800 Ibiza, Illes Balears or via email: sistemas@ibizagranhotel.com

8. "Cookies"

This website uses "cookies". "Cookies" are small data files that Internet servers send to browsers and which are then returned in each new request. These files are stored on the user's computer and allow the system to remember browsing characteristics or preferences from previous sessions. The purpose of these cookies is to improve the service we offer Users. The "cookies" on this Website are not invasive or harmful and do not contain personal data.

If you do not agree, please let us know in writing to the address indicated in the previous point.

9. Responsibility

CÁLIDA IBIZA S.A. shall not be responsible for:

- Interruptions in the availability of the information as a result of disconnection from the Internet, network failures or causes of force majeure or which may be out of the control of CÁLIDA IBIZA S.A.
- The consequences arising from misuse of the content of the website by users,

including links to Facebook, Twitter, Skype and other social networks and means of communication, if applicable.

- The truthfulness or authenticity of the data provided by the user. CÁLIDA IBIZA S.A. is not responsible for any consequences that may arise from the entering of false or incorrect data.

10. Contact us

Should you have any questions regarding our Privacy Policy or wish to make any suggestion or recommendation, please contact us at the following email address: sistemas@ibizagranhotel.com